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**How to find a Referral Agent**

Our grants for older people can only be accessed via a third-party Referral Agent who knows you in a professional or community capacity and submits the application on your behalf.

Examples of potential Referral Agents include someone from:

* Your local authority (housing officer, social worker, councillor)
* Your local health support services (care worker, support worker, health professional)
* Your housing association
* A charity or community organisation (community centre, support group, activity group)
* Advice providers (Citizen’s Advice/CABx, Age UK),
* Cultural and religious centres (e.g. Churches, Mosques, Temples etc).
* A Doctor/GP surgery can be a referrer, but only if they are willing to submit the application and follow through on its outcome.

***Friends, family, neighbours, and other individuals cannot act as Referral Agents.***

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If you **do not know anyone who can be your referral agent,** please contact the following helplines who should be able to put you in touch with someone in your area:

**Age UK**

You can call their advice line on **0800 055 6112**, 8am to 7pm, every day of the year. You can also go online and find your nearest branch: <https://www.ageuk.org.uk/services/in-your-area/>

**Citizen’s Advice**

You can call their advice lines on

Adviceline (England): **03444 111 444**

Advicelink (Wales): **03444 77 20 20**

Textphone: **18001 03444 111 445**

9am to 5pm, every day of the year. You can also go online and find your nearest branch: <https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/contact-us/>

Your Referral Agent will be able to find everything they need to help you at [www.fote.org.uk/grants](http://www.fote.org.uk/grants)