

Friends
of the Elderly



The Lawn Care Home

A Friends of the Elderly Care Home



BUCKINGHAM PALACE
LONDON SW1A 1AA



To you all,

I am proud to be President of Friends of the Elderly. The work of the Charity ensures that older people have access to wonderful support and a safe environment for everyone in your care to live fulfilled and respected lives.

The outstanding and important work undertaken by Friends of the Elderly to embrace people living with dementia as a part of your Dementia Education Programme, is testament to the Charity's commitment to improving the lives of older people.

I send to you all at Friends of the Elderly my warmest good wishes.

A handwritten signature in white ink on a dark blue background, reading "Alexandra".

HRH Princess Alexandra KG GCVO

President

Friends of the Elderly

Supporting older people for over a century

The Lawn is part of Friends of the Elderly, a charity that has been making life better for older people since 1905.

From serving up 'Penny Dinners' to WWI veterans to pioneering innovations in dementia care, older people are at the heart of what we do.

Yet we are more than just a charity, we are a family too. Because of this we put the personal into professional care, whether it's through grant services, day care or residential homes.

We know that older people are individuals with their own unique stories to tell. Most of all, we believe that the senior years of a person's life should be rich, full and dignified. At The Lawn, we have created a space where everyone can flourish.



Take a look inside The Lawn



‘Always a very happy place, I can’t complain about anything, it all works well for me.’

A Georgian house that once belonged to a 19th century novelist. Sweeping lawns, woodlands and a peaceful stream. And even the odd friendly rabbit or two.

Welcome to a true home.
Welcome to The Lawn.

‘The Lawn has a great reputation for being the best care home in the area and I am delighted that my mum is here.’

Set in the Hampshire village of Holybourne, our home is an elegant Georgian residence with its own special period charms.

Once upon a time, it was the home of famous Victorian novelist, Elizabeth Gaskell. Over the years it has been sympathetically renovated, keeping its lovely original touches while also being modernised for total comfort.

The Lawn is an active part of the local community. For instance, many of our residents enjoy popping into the pub next door or attending the village church. We also have open and flexible visiting hours, meaning that your loved ones can drop by at any time.

From our striking house to our varied social calendar to our resident rabbits, Rudy and Snowy, there really is nowhere quite like The Lawn.

The Lawn has an overall CQC rating of ‘Requires Improvement’.

A special and welcoming place

All rooms at The Lawn are spacious, airy and light with an ensuite bathroom. We want you to feel totally at home, so you are very welcome to bring small, treasured pieces of furniture and special mementoes. You can also have a daily newspaper delivered to your room.

You can mingle with others in a range of shared spaces, including two sitting rooms with good natural light and a spacious dining room. The grounds include sweeping lawns and a shaded woodland area. At the bottom of the garden is a fairytale stream where you read, relax or enjoy the company of your loved ones.

Our Hearing Loop makes life much easier for many of our residents. We are also proud of our innovative Dementia Education Programme, which includes an in-house Dementia Champion.



Living life to the full

'We have a lot of laughter.'

Are you an art fan? Scrabble champ?
Gardening enthusiast?

If so, then we have an activity for you. Our packed social calendar includes book clubs, exercise groups, movie evenings, board games, crafting and even the odd sherry party. You can also try your hand at new pastimes, whether that's painting or cake decorating. Many of our residents also attend the local church.

We welcome visits from entertainers and a lively local toddler group, plus you can enjoy days out to attractions like the Watercress Line steam railway. Visiting hairdressers and beauty therapists will keep you looking and feeling your best.

Our residents are very active in the wider community and many belong to groups like the Arts Society and University of the Third Age. What's more, if you have an interest outside of our usual activities, then we'll aim to make sure that you can still enjoy it.



Memorable menus

What could be more important than delicious and nutritious food every day?

At The Lawn, we believe that dining should be an event. That's why we are passionate about serving quality dishes that will boost your health and happiness. From teatime treats to international cuisine to the best of British, we have something to tempt every taste.

All meals are freshly prepared by our professional cooks, who love creating seasonal food sourced from specially selected suppliers. We believe in variety, meaning that you can choose from a wide range of menus each day. We will also make sure to get to know your individual preferences. And if you're peckish, fruit and snacks are always available

Our team work hard to create a lovely dining experience, which is why many of our residents choose to enjoy their meals together. What's more, you are welcome to have guests join you. And with special themed nights like 'A Taste of France', our meals can be quite lively.



Putting the individual first

At The Lawn, we see the individual first. We focus on what a person can do, rather than what they can no longer do. We treat everyone with dignity and consideration.

That is why we don't believe in slotting our residents into categories like 'residential', 'nursing' or 'dementia'. Real people just don't fit into these neat boxes, so we treat everyone as an individual with their own unique needs.

For this reason, we will aim to fit our home around you, instead of expecting you to fit around our home. We will also work with you and your loved ones to create a tailored, regularly updated care package that reflects your preferences.



Personal, professional and passionate staff

'I think it is great that we are a charity because it just feels that our values are very different to everybody else's. I love that we are part of one big family.'

We always say that it is our staff who make us what we are. From our care team to our cleaners to our managers, everyone is highly trained. Our goal is to balance a relaxed and open atmosphere with highly professional care.

We also believe in investing in our people through ongoing learning and development. Some of our staff have been with us for many years, because they know that they can grow here. In fact, it is these long relationships that create the special family feeling at The Lawn.



Listening is everything

At The Lawn, it is very important to us that older people feel seen and heard. That is why we hold regular Residents' Meetings for sharing ideas and concerns, with relatives welcome to come along.

As well as this, our annual survey is a chance for everyone to give us direct and honest feedback. Plus if there is anything you would like to chat about in private, our manager will always be here for you.

We believe in listening to older people and learning from them, which is why The Lawn is always getting better.



Our values

The Lawn's core values of Friendship, Appreciation and Respect are at the heart of everything we do. In fact, these values have one thing in common — they are all about putting the individual first.

So whether that means offering dignified care, taking the time to listen, or just remembering someone's meal preferences, our values shape every single decision.



Our Royal connection

We are proud to have been supported by the Royal Family for over 60 years. Her Majesty The Queen is one of our patrons and Her Royal Highness Princess Alexandra has been our President since 2005. Their support has been invaluable to us.

Our fees

All fees are based on an individual assessment of your needs. Please see the fee insert for further details and please do also speak with the home manager.



Your next steps

We hope that you have enjoyed finding out about our beautiful and inclusive home, The Lawn.

We understand that moving into a care home is a big decision and that you are bound to have more questions. That is why we are here to talk you through it, every step of the way.

In fact, we would love the chance to show you around in person. So why not visit us for lunch, get a feel for our home and chat to our residents? You would be very welcome.



Get in touch

Or if you would like to speak to us on the phone first, please call:

03305 550 378 (enquiry line)
01420 841 62 (care home)

Plus you can email us at thelawn@fote.org.uk or visit www.fote.org.uk for more information.

We really look forward to speaking to you.

The Lawn
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From 1905, Friends of the Elderly has cared for older people and supported them to live independent lives, enriched with dignity and respect. From providing 'Penny Dinners' to help older men returning from the First World War in 1918, to ensuring that our services and activities are safe, innovative and dementia-friendly 100 years later, Friends of the Elderly is a charity that has always put people at the heart of all that we do.

Friends of the Elderly Group

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