



# Friends at Moor House

Residential Care Home



# Friends of the Elderly

As a charity we aspire to a society where all older people are treated with respect and have the opportunity to live fulfilled lives.

Our residents decide how they wish to live their lives with our staff supporting their choices and wishes.

We pride ourselves on the warmth of our welcome; so feel free to drop in for a cup of tea and a chat.





# Moor House

On the outskirts of the ancient market town of Staines-upon-Thames, Moor House is a purpose built residential care home. Tucked away down a peaceful lane Moor House is surrounded by delightful gardens and provides a warm, friendly home for everyone.

We have 24 light and airy bedrooms with en-suite washrooms and residents are welcome to personalise them with small items of furniture and pictures.

There are a range of communal rooms including a sunny conservatory, an elegant dining room, tranquil library and hairdressing room.





# Family and Friends

Choosing to move into a new home can be a difficult decision for anyone. It is important that you feel comfortable, safe and secure.

Your family and friends are always welcome to visit. They can drop in at any time, join you for a meal, take part in one of our many activities or just spend time sitting with you in our garden.

You and your family and friends can have the privacy to celebrate special occasions or just enjoy a relaxing conversation. We also have facilities for residents or visitors to prepare their own refreshments.

Our Activities Coordinators can plan a variety of individual and group activities with you dependent on your interests and abilities.





# Personalised support

A high priority is placed on individuality and we will work alongside you and your family to create detailed personal plans of care. Working together we ensure we are able to provide the support you require and in a way that suits you.

# Respite care and short breaks

Choosing the right home can be difficult, therefore, we offer respite care so that you can find out if our home suits your needs. Short breaks are also available for those requiring a holiday or period of recuperation.

# Food

All meals are freshly prepared by our on-site cooks and you can choose from a wide range of nutritious menus. We take the time to understand individual food preferences and snacks are always available.



# Spirituality

We cater to individual spiritual needs, requests and beliefs and we can arrange for ministers of any faith to pay regular visits on request. A weekly service is held.

# Volunteer support

We have a number of volunteers who visit residents and arrange activities throughout the year.

# End of life care

We are accredited with the Gold Standards Framework Programme. Where appropriate our staff are trained in delivering excellent end of life care with the support of local GPs and the District Nurse Team.





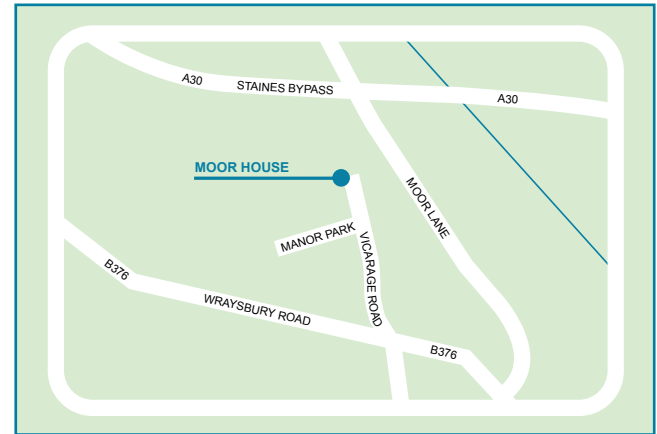
## To find Moor House

With Debenhams on your left, follow Clarence Street towards Staines Bridge. At the second set of traffic lights turn right into Bridge Street. At the next set of traffic lights follow the road round to the left. Go along Wraysbury Road for about 90 meters; Vicarage Road is the second turning on your right. Moor House is situated at the very end of Vicarage Road.

Moor House  
Vicarage Road  
Staines-upon-Thames  
Surrey, TW18 4YG

**Tel:** 01784 453 749

**Email:** moorhouse@fote.org.uk



Contact us now to arrange a visit.  
There's a warm welcome waiting for you at Moor House. Our manager looks forward to meeting you and will be able to offer you a tour and introduce you to some of our staff and residents.

**[www.fote.org.uk](http://www.fote.org.uk)**

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